

We're here for you!

Humana Group Medicare Customer Care

1-866-733-1872 (TTY: 711)

Monday – Friday, 8 a.m. – 9 p.m., Eastern time

Limitations on telehealth services, also referred to as virtual visits or telemedicine, vary by state. These services are not a substitute for emergency care and are not intended to replace your primary care provider or other providers in your network. Any descriptions of when to use telehealth services are for informational purposes only and should not be construed as medical advice. Please refer to your Evidence of Coverage for additional details on what your plan may cover or other rules that may apply.