



Putting Health Care in Your Hands

Instant access to powerful mobile and online account tools — anytime and anywhere.





Mobile Convenience

Get 24/7 account access from your smart phone or tablet



Download the free app

As a first-time user, you will need to download the app from the Apple App Store or Google Play.

- · In the search field, enter Highmark Blue Shield \$pending Account
- · Select the app and complete the download process.
- Once downloaded, reference the below information to help you complete the registration process:

Employee ID: This ID is located on the front of your Member ID card or under Member Information on your member website. Enter only the number portion of your member ID (12 digits), and then add a zero "0" to the end. Your Employee ID for mobile app registration will be 13 total digits.

Registration ID: You can enter your Employer ID or your debit card number linked to this account.

- > Employer ID is SPA089237
- > **Card Number** is the 16-digit number on your debit card linked to this account.



Online Control

Your member website provides powerful self-service account tools to help make managing your spending easier than ever.

Getting started

- · Log in at highmarkbcbs.com.
- > First-time users must register before they can log in. Click **Register** and follow the simple instructions.
- Click the Claims and Spending tab and then click the blue Access button.



Access Accounts

- Check balances
- View transaction history
- Get important plan details
- View a summary of all your accounts



Track Account Activity

- Check claim and expense statuses
- View contributions and payments



Manage Claims and Expenses

- Submit claims and expenses
- Upload and store receipts
- Sign up for direct deposit



Receive Notifications

 Get important messages about account activity and actions you may need to take



Get Debit Card Details

- View debit card status
- Access your PIN
- Report lost or stolen debit cards



Take advantage of online educational videos and calculators that help you plan and make informed spending and saving decisions.