

Welcome

Wednesday, April 20, 2016, Noon (ET)

Follow the instructions below to gain audio access to the meeting:

- Click on the “Info” tab located in the upper left hand side of your screen
- Call toll-free: **1.877.668.4490**
- At the prompt, enter the **Meeting Access Code: 633 476 510#**
- When prompted, enter the Password: **April2016**
- Please mute your phone during the webinar



Navigating the Health Plan Vendor/Partner Websites: *Formula for Success!*



Go To www.highmarkbcbs.com

HIGHMARK.

DISCOVER SHOP FIND A

WELCOME

KEEP YOUR

Members: It's time to update your profile

LOG IN TO YOUR ACCOUNT

Login ID

Password

LOGIN

[Forgot username or password?](#)

Remember My Login ID

[Log In](#) [Register](#)

LOOKING FOR A NEW DOCTOR?
Come find the right match for you at our Meet Dr. Right event. Register now for an event near you.

MYCARE NAVIGATOR
Find doctors, schedule appointments, transfer medical records and more. Get help now.

DO-IT-YOURSELF HEALTH
Get new fitness and meal plans — designed by our experts for your lifestyle.



Registration

MEMBER INFORMATION

* Required

* Tell us about yourself:

Select One

* Member ID:

ID CARD#/SSN

* First Name:

Your First Name

* Last Name:

Your Last Name

* Date of Birth:

MM/DD/YYYY

* Email:

youremail@xyz.com

* Re-Enter Email:

youremail@xyz.com

* Relations

Select One

* Street Address

123 Sample

* City:

City

* Zip:

55555

Phone:

Home Work Mobile

Phone Number

REGISTER

Get the most from your Membership

You've made a good choice about your Medicare coverage! Take this next step to get personalized information about your coverage and claims, sign up for special programs and learn more about staying healthy.

Member Information

[Create Login](#)

CREATE LOGIN

* Required

* Login ID (6 to 10 alphanumeric characters): JOSEPH1952

* Password (letters and numbers):

* Verify Password:

* Security Question: In what city were you born

* Security Answer: pittsburgh


[BACK](#) [SUBMIT](#)

CANCEL

[NEXT](#)



Member Home Page

HIGHMARK.  Hi, **Your Account -**

[HOME](#) [COVERAGE](#) [CLAIMS](#) [SPENDING](#) [FIND A DOCTOR](#) [PRESCRIPTIONS](#) [WELLNESS](#)


MEMBER HOME


Member Information

Service - WebMD Coaching

Member ID

Group

 Other member information >>


 **ID Card >>**


In-Network Coverage ⓘ

Family Deductible

Coinsurance

Family Total Maximum Out-of-Pocket




 Coverage summary >>

 **1 NEW CLAIM(S)** since your last Claims visit

[Review claims >>](#)





WELLNESS PROGRAMS

These wellness programs can help you stay healthy and save money.

-  **MEMBER DISCOUNTS**
-  **REWARDS PROGRAM**
-  **WELLNESS PROFILE**

HEALTH CARE TOOLS

Use our health tools to help manage costs and plan for your care.

-  **FIND A DOCTOR**
-  **VIRTUAL MEDICINE**
-  **PRESCRIPTION COSTS & REFILLS**
-  **CARE COST ESTIMATOR**



View ID Cards

HOME COVERAGE CLAIMS SPENDING FIND A DOCTOR PRESCRIPTIONS HEALTH & WELLNESS

← BACK

ID CARD OPTIONS



View, fax, and order ID card(s)—wherever you are.

ID CARD

Select a member

Parker Demonstration ▾

View Back ↶



Community Blue Premier Flex

MEMBER NAME
Parker Demonstration

MEMBER ID
YYM119724312001




Group	10068594	Enh. Office Visit	\$0
BC/BS Plan	363/865	Std. Office Visit	\$0
RxCrp	HMRK001	Enh. Specialist	\$0
RxBIN	610014	Std. Specialist	\$0
		ER	\$0

PPO Rx

Parker Demonstration's Medical ID Card



Print or Order ID Cards

 Fax this ID card  **Print this ID card**  Report stolen ID card

ORDER ID CARDS

Select Card(s) to order

- Parker Demonstration
- Hailey Demonstration

Address


120 FIFTH AVENUE
SUITE P3407
PITTSBURGH
PA 15222

If you want, we can send your card(s) to a different address. This will not change the permanent address on file.

[+ Use a different mailing address](#)



Find a Doctor/Hospital

HIGHMARK.  Hi, *Parker* Your Account -

[HOME](#) [COVERAGE](#) [CLAIMS](#) [SPENDING](#) **[FIND A DOCTOR](#)** [HEALTH & WELLNESS](#)

MEMBER HOME


PARKER DEMONSTRATION


Member Information


PPO BLUE


Member ID
119724312001


Group
PBM363

 [Other member information >>](#)

 [ID Card >>](#)


 [Coverage summary >>](#)


 **0 NEW CLAIM(S)**
since your last Claims visit
[Review claims >>](#)

 **EMAIL IS NOT CONFIRMED**
[Confirm your email >>](#)


WELLNESS PROGRAMS


These wellness programs can help you stay healthy and save money.


 **MEMBER DISCOUNTS**

 **WELLNESS PROFILE**

[Read More :](#)

 **HEALTH CARE TOOLS**
Use our health tools to help manage costs and plan for your care.

 **FIND A DOCTOR**

 **CARE COST ESTIMATOR**



Find a Doctor/Hospital

HIGHMARK.

HOME COVERAGE CLAIMS SPENDING **FIND A DOCTOR** PRESCRIPTIONS HEALTH & WELLNESS

SEARCH Enter text or search

Current Location: 17319

I WANT TO FIND

Hospitals & Facilities

Address, city+state, county+sun...

Within 5 miles

Member ID

Where do I find this?

Enter the First 3 Letters of Your Member ID

Select a Type

Hospital or Facility name

[View Glossary](#)

FAVORITES & SAVED SEARCHES

SEARCH TIPS

ESTIMATE YOUR CARE COSTS

Need help figuring your health care costs? Use our Care Cost Estimator to make planning for care easier.

WHAT'S NEW

Read patient reviews of their health care provider or login to provide your own review.

HEALTH CARE SUPPORT

Need help navigating health care? Call myCare Navigator at 1-888-BLUE-426

COMPARE COSTS

Compare provider costs by selecting:

- Diagnostic & Imaging Centers
- General/Acute Care Hospitals
- Ambulatory Surgical Centers

SAVE TIME & MONEY

Choosing the right provider can save you time & money:

- Visit an urgent care center or retail health clinic instead of the emergency room for non-emergencies
- Have blood tests done at a lab that's not at the hospital
- Choose an X-ray/imaging center instead of the hospital for X-rays, CT scans or MRIs

Medicare Search

Indian Health Services (IHS) Provider Search

The Federal Health Program for American Indians and Alaska Natives



Search Results

YOU SEARCHED FOR

Hospitals & Facilities with General/Acute Care Hospital in:

Location

Search your network using *
 Member ID Plan Name
[Where do I find this?](#)
 Enter the First 3 Letters of Your Member ID *

[Save Search](#) [Search](#)

CUSTOMIZE RESULTS

Facility Type
 Non Hospital (0)
 Hospital (14)

Only Show

Only Show

[Remove Filters](#)

ESTIMATE YOUR CARE COSTS
 Need help figuring your health care costs? Use our Care Cost Estimator to make planning for care easier.
[Estimate Costs](#)

PREVIOUSLY VIEWED

SEARCH RESULTS

ITEMS PER PAGE: SORT BY: VIEW:


14 OF 17 RESULTS FOUND << prev 1 2 next >>

NAME	DISTANCE	REVIEWS
Hahnemann University Hospital 233 N Broad St Philadelphia, PA 19102 215-762-7000	0.3 Miles	<input type="star"/> <input type="star"/> <input type="star"/> <input type="star"/> <input type="star"/> Favorite Be the first to write a review Compare
Blue Distinction Center		
Pennsylvania Hospital of the University of Pennsylvania Health System 8TH AND SPRUCE STREETS Philadelphia, PA 19107 215-829-3000	0.38 Miles	<input type="star"/> <input type="star"/> <input type="star"/> <input type="star"/> <input type="star"/> Favorite Be the first to write a review Compare
Blue Distinction Center		
Blue Distinction Center+		
Thomas Jefferson University Hospital Inc 111 S 11th St Philadelphia, PA 19107 215-955-6000	0.42 Miles	<input type="star"/> <input type="star"/> <input type="star"/> <input type="star"/> <input type="star"/> Favorite Be the first to write a review Compare
Blue Distinction Center		
Blue Distinction Center+		
Wills Eye Hospital 840 Walnut St Philadelphia, PA 19107 215-928-3320	0.63 Miles	<input type="star"/> <input type="star"/> <input type="star"/> <input type="star"/> <input type="star"/> Favorite Be the first to write a review Compare

Please select up to three providers to compare



Claims

HIGHMARK  Hi, *Parker* Your Account -

[HOME](#) **COVERAGE** CLAIMS SPENDING FIND A DOCTOR HEALTH & WELLNESS

MEMBER HOME


PARKER DEMONSTRATION


Member Information


PPO BLUE


Member ID
119724312001


Group
PBM363

 Other member information >>

 ID Card >>



 Coverage summary >>

 **0 NEW CLAIM(S)**
since your last Claims visit
[Review claims >>](#)

 **EMAIL IS NOT CONFIRMED**
[Confirm your email >>](#)

WELLNESS PROGRAMS



These wellness programs can help you stay healthy and save money.

-  **MEMBER DISCOUNTS**
-  **WELLNESS PROFILE**

[Read More :](#)

HEALTH CARE TOOLS

Use our health tools to help manage costs and plan for your care.

-  **FIND A DOCTOR**
-  **CARE COST ESTIMATOR**



Claims

CLAIMS

REVIEW YOUR CLAIMS

Review information about your claims by date, plans or other members on your plan

Activity Summary

Claims & Payments Refine

DATE RANGE

Last 12 Months ▼

Select a date range

CLAIM STATUS

- Approved (2)
- Partially Approved (0)
- Denied (0)
- Adjusted (0)
- In Process (0)

MEMBERS

- Daniel (2)
- Alexandra (0)

PLAN TYPES

- Medical (2)
- Drug (0)

Health Plans

Messages

Statement Archive

Educational Material

CLAIMS AND PAYMENTS Download Summary

DANIEL F DEMONSTRATION

✔ Approved

ⓘ Smg Santucci Upmc Your Cost: **\$42.00** You May Get a Bill

Date of Service: 06/15/2015

Claim Number: 45688061429

Group Number: 10068611

[See More](#)

This claim, 45688061429, has 1 service

1

Office/Outpatient Visit	Approved
Santucci Francesco Md	07/07/2015
06/15/2015	
Procedure Code: 99211	
Quantity: 1	
Provider Charge	\$70.00
Member Discounted Rate	\$28.76
Your Amount Owed for Deductible	\$28.76
Your Total Cost	\$28.76

[Download Claim Details](#) [EOB 07/08/2015](#)

[See Less](#)

DANIEL F DEMONSTRATION

✔ Approved

ⓘ Smg Santucci Upmc Your Cost: **\$45.00** You May Get a Bill

Date of Service: 06/09/2015

Claim Number: 45730010222

Group Number: 10068611

[See More](#)

Health Plan Operations

11

The Pension Boards
 United Church of Christ, Inc.
 Operating at the Intersection
 of Faith and Finance



[Express-Scripts.com](https://www.express-scripts.com)



Express-Scripts.com

Prescription Management

- Refills, renewals & order status
- View claims, balances and Rx history
- Locate a pharmacy
- Set preferences & edit personal information

Benefit Education & Management

- View benefit highlights
- Price medicines, understand coverage & plan-preferred medicines
- Print forms & member ID cards
- Access benefit details via the web, email and mobile device 24/7

Potentially Lower Costs & Improve Health

- Transfer retail prescriptions to home delivery service
- Use My Rx Choices[®], a prescription drug cost savings program
- Enroll in Automatic refills
- Personalized Pharmacy Care Profile / Click-to-call Specialist Pharmacist



Member Website

Members register one time,
then simply log in.

Express-Scripts.com

The screenshot shows the Express Scripts member website homepage. At the top right, there are navigation links: [Feedback](#), [Corporate site](#), [Español](#), [Frequently asked questions](#), and [Contact us](#). The main header features the Express Scripts logo and the headline "Peace of mind" with the subtext "Medicine can be hard to manage. We're here to help." Below this is a prominent orange "REGISTER NOW" button. The page is divided into three main sections: "Latest News" on the left, a login/sign-in form in the center, and logos for TRICARE and accredo on the right. The login form includes fields for "Username" and "Password", a "SIGN IN" button, and links for "Forgot username?" and "Forgot password?". Below the login form is a link: "Don't have an account? Create one now!". The footer contains a list of links: [Corporate site](#), [Terms of Use](#), [Privacy](#), [Careers](#), and [Investor Relations](#). It also includes copyright information: "© 2015 Express Scripts Holding Company. All Rights Reserved. 1 Express Way, St. Louis, MO 63121". A note states: "TRICARE is a registered trademark of the Department of Defense, Defense Health Agency. All Rights Reserved." and a link: "Learn how to dispose of unused medicines". On the right side of the footer, there is a statement: "Your prescription may be processed by any pharmacy within our family of Express Scripts mail-order pharmacies." followed by several accreditation logos: URAC (Accredited Pharmacy Benefit Management and Accredited Mail Order Pharmacy), Trustwave (Click to Verify), VIPPS, and NCA.



One-Time Registration

Quick and easy steps

- Preferences can be chosen now and updated at any time

Registration is easy

Information you will need to complete registration can be found on your prescription drug ID card. To get the most from your online account, you'll also need a prescription number to view your personalized information.*

TRICARE Beneficiaries: Do not complete the section below. Instead, please activate your account using our TRICARE Mail Order activation process.

Tell us about yourself

First name:
Last name:
Date of birth: mm dd yy
Gender: Male Female
Zip code:

You are registered as: youname@aol.com

When you log in next time, use your user name and the password you created.

Provide your pharmacy benefit

Member ID number (or subscriber ID):
Relationship to member: I am the member I am not the member

Share your prescription information

You can permit your spouse or domestic partner to view your prescriptions and order on your behalf. Check the box next to the name of the individual you would like to share your information. If you are the member, by selecting your spouse or domestic partner, the prescription information of any minor will also be shared.*

Vanessa (D.O.B. 01/01/0000)
 Zelda (D.O.B. 01/01/0000)

You can also share your profile with other adult members in your household. Check all who apply:*

Elizabeth (D.O.B. 01/01/0000)
 Anne (D.O.B. 01/01/0000)

***Important note:** The other adult members in your household must register to view and manage your prescriptions. You can update these selections any time by visiting your account page.

Create your user ID and password

You will use the following information to log in to your account:

Your user name:
Create a password:
Confirm password:
Your e-mail:
Confirm e-mail:
Provide a password hint.
Enter a hint phrase:

For added security, provide a secret question.

Secret question: Select a question
Answer:

Set your online account

Select your preferred default language: English

Set your written communication preferences (email)

Select your preferred default language: English

Email communication preferences

As part of your registration, you will automatically receive email messages containing important information about your benefit plan, prescription status, order confirmations, shipment notifications, refill reminders for applicable medications, and notifications regarding online features and services.

Would you like us to include medication names, patient names and full prescription numbers in email messages that we send you regarding your prescriptions?
Please read important information

Yes. Include medication names, patient names and full prescription numbers in email messages.
 No. Include only the last four digits of prescription numbers in email messages.

Please note: If you would like to change these selections, you may update your preferences once you log in.

Email addresses collected on this site are not shared with unauthorized third parties. For more information, read our [Privacy Policy](#).

register **continue**

*Please note: A prescription number is not required for registration.



Terms of Use

Review and accept the Terms of Use

EXPRESS SCRIPTS® Logout

Review the Terms of Use for our website

Express Scripts welcomes you to Express-Scripts.com. We provide the tools and services on this website to you subject to the terms below. Please read them carefully.

Version 4.0 Last Revised: 09/10/2015

These Terms of Use apply to all visitors who use the publicly available pages of the Express-Scripts.com website located at <http://www.Express-Scripts.com>, Registered Members or Registered Beneficiaries of the Member Website, and those users who have been granted authorized access to non-publicly available portions of the Express-Scripts.com website (individually and collectively, the "Site"). The Site may be accessed via the World Wide Web, via a mobile application, or through a website hosted by a third party or one of our affiliated companies. The "**Member Website**" is a member-only account portal available through the Site, a third-party site, or via mobile access which enables Registered Members and Registered Beneficiaries to access their personal account information and to use certain other services offered only to them. Individual members of an applicable prescription drug benefit plan who have submitted a completed account registration form on the Site, or who have completed the appropriate registration process from their plan sponsor's website, or who have completed the registration process via telephone with a customer service representative, or are otherwise qualified as a beneficiary under the TRICARE program are all "**Registered Members**" (or "**Registered Beneficiaries**" in the case of the TRICARE program) who will be provided access to the Member Website after completing the registration process. These Terms of Use are between a user of any portion of the Site ("**you**" or "**your**") and your plan sponsor's pharmacy benefit manager (or underwriting



Managing Prescriptions with Ease

Quick access to what members want most

- Check order status
- View all prescriptions and order refills and renewals for themselves or the whole family
- View savings and transfer retail prescriptions to home delivery
- Enroll in and manage automatic refills
- Receive medication-related alerts and take action
- View important Benefit & Account Notifications
- Navigate to any feature on the site

The screenshot displays the Express Scripts website interface. At the top, there's a navigation bar with links for Home, Manage Prescriptions, Health & Benefits Information, My Account, and Contact Us. A prominent banner at the top right offers a savings of \$440.00 annually with home delivery. The main content area is divided into several sections:

- Recent order status:** Lists three orders: Proair Hfa Inh 8.5gm (Action Required / Waiting for Doctor), Simvastatin 20 mg tablet (Canceled), and Toprol XL 200 mg tablet (Address Verification Required).
- Automatic refills:** Lists three refills: Fexofenadine Tabs, Accupril Tabs, and Cimebidine Tabs, all with a note to process after 200,000,000,000.
- Prescriptions you can order today:** Lists three prescriptions for Chris (05/15/1960): Omeprazole dr 10 mg capsule (Refill past due), Xarelto 20 mg tablet (Renewal past due), and Levofloxacin 100 mg tablet (Refill new).
- Transfer to home delivery:** Shows a table for Ciprofloxacin 75 mg tablet, comparing participating retail pharmacy (30 days supply, \$1.50 per day) with home delivery (90 days supply, \$38.00 per day), resulting in \$340.00 annual savings.



Site Navigation

All features and tools can be found in drop-down menus

The screenshot displays the Express Scripts website interface. At the top, the logo and navigation links are visible: Home, Manage Prescriptions (highlighted), Health & Benefits Information, My Account, and Contact Us. A shopping cart icon shows 3 items. A green banner offers a \$440.00 annual savings with home delivery. Below this, a table lists three orders with details such as Accredo Rx #, patient name (Vanessa), and shipping status (Shipped or In process). A drop-down menu is open under 'Manage Prescriptions', listing options like 'Order Prescriptions', 'Check Order Status', 'View Rx History & Balances', 'Search Medication Information', 'Locate a Pharmacy', 'Price a Medication', 'Save With My Rx Choices', 'My Decision Center', 'Manage Automatic Refills', and 'Go Mobile'.

Order Details	Accredo Rx #	Patient Name	Status
Go to full order status	297-4444364-00	Vanessa (07/18/1962)	Shipped on XX/XX/XXXX Tracking # 93748201164600649231480
Rx #: 123456789010		Vanessa (07/18/1962)	Shipped on XX/XX/XXXX Tracking # 93748201164600649231480
Accredo Rx #: 297-4444364-00		Vanessa (07/18/1962)	In process



Order Status

Recent order status [Go to full order status](#)

Zetia 10 Mg Tablet 10 mg, brand View details	Rx #: 123456789004	Chris (09/09/1945)	Action Required / Waiting for Doctor
Simvastatin 20 Mg Tablet 20 mg, generic View details	Rx #: 123456789007	Chris (09/09/1945)	Canceled

Simvastatin 20 Mg Tablet Rx #: 123456789007
20 mg, generic
[Hide details](#)

This medication was canceled because your doctor did not approve possible alternatives.

Physician: Susan Jones Quantity: 90
Physician phone: 444-555-6666 Days supply: 90
Date received: 02/12/2015
Rx expiration: 04/22/2015

EXPRESS SCRIPTS* [Website Feedback] [Terms of Use] [Privacy] [View Text Only] [Español] [Logout]

Home Manage Prescriptions Health & Benefits Information My Account Contact Us 3 Items in cart

Recent Order Status

Please Note: For prescription renewals, the "Order placed on" date may change to reflect the date your new prescription is actually received from your physician. Please click on "View details" to view additional details on your order.

View orders from: **Last 120 days**

Order placed on: **January 6, 2016** Confirmation #: **901234658**

Invoice #: **12551093**

Shipped on 01/08/14 via UPS-Ground
100 Parsons Pond Rd, Franklin Lakes, NJ 07417 [Track shipment](#) Estimated delivery by 01/18/14

Simvastatin tabs 40mg tablet Rx #: 123344455667 For: Vanessa (07/18/1962) Prior Authorization Expires on 12/23/2016 View details	Plan pays: \$150.00	You pay: \$30.00
---	-------------------------------	----------------------------

Shipped on 01/08/14 via UPS-Ground
100 Parsons Pond Rd, Franklin Lakes, NJ 07417 [Track shipment](#) Estimated delivery by 01/18/14

Zocor 20mg tablet Rx #: 123344455662 For: Chris (09/19/1960) View details	Plan pays: \$150.00	You pay: \$30.00
--	-------------------------------	----------------------------

Home page access to Rx details, dates and tracking



Ordering

Prescriptions you can order today

Chris (920-1981)

Oneprozole dr 10 mg capsule 10 mg, generic View details	Rx # 123456789001 90-day supply 2 refills remaining	Refill past due You may be running low on this medication	<input checked="" type="checkbox"/> Prescription in cart
Xarelto 20 mg tablet 20 mg, brand View details	Rx # 123456789002 90-day supply 2 refills remaining	Renewal past due We will contact your doctor for a new prescription	<input type="checkbox"/> Add to cart
Levothyroxine 100 mcg tablet 100 mcg, generic View details	Rx # 123456789003 90-day supply 2 refills remaining	Refill now	<input checked="" type="checkbox"/> Prescription in cart

Vanessa (970-1168)

Metformin hcl 850 mg tablet 850 mg, generic View details	Rx # 123456789004 90-day supply 2 refills remaining	Refill past due You may be running low on this medication	<input checked="" type="checkbox"/> Prescription in cart
Atenolol 50 mg tablet 50 mg, generic View details	Rx # 123456789005 90-day supply 2 refills remaining	Refill now	<input checked="" type="checkbox"/> Prescription in cart
Montelukast sod 4 mg granules in packet 4 mg, generic View details	Rx # 123456789006 90-day supply 2 refills remaining	Refill now * ordered with generic on 10/06/2012	<input type="checkbox"/> Add to cart

Checked

Chris's 12-month Rx History

[View entire Rx history](#) [Print](#)

Drug Name	Strength	Quantity	Days Supply	Status	How Delivered/Retail	Last Fill Date
Warfarin	5mg	90	1 per day	Shipped	Home Delivery	Apr 16, 2012
Warfarin	40mg	90	1 per day	Shipped	Home Delivery	Apr 16, 2012
Zocor	5mg	90	2 per day	Shipped	Home Delivery	Apr 16, 2012
Foamcan	100mg	90	2 per day	Shipped	Home Delivery	Feb 02, 2012
Nasoneon	220mg	90	1 per day	Filed	Retail	Dec 24, 2012
Lindthromax	40mg	90	2 per day	Filed	Retail	Nov 15, 2012
Warfarin	10mg	90	2 per day	Shipped	Home Delivery	Oct 04, 2012
Nasum	40mg	90	1 per day	Shipped	Home Delivery	Jun 04, 2012
Zocor	5mg	90	1 per day	Filed	Retail	Aug 26, 2012

- When a renewing, we will contact the physician for a new prescription
- All information, historical and actionable, is accessible from one place, including potentially cost-saving or time-saving options

Simply check
Add to Cart
for refills &
renewals



Ordering

View order status, costs, and other details

Review your order

Please verify shipping address and payment methods before processing your order.

Ship to:	Payment Information:
<p>Please verify this is the correct address for your order:</p> <p>Permanent Address: Condo, Ecost 43 Pincode Ford Sq South Brunswick, NJ 08902-8080 Phone: 732 908 5596 Get a home address</p>	<p>Pay for this order with your checking account.</p> <p><input checked="" type="radio"/> Bank account: 00000002345</p> <p>Or you may pay for this order with a credit card:</p> <p><input type="radio"/> Bank account: 00000002345</p> <p><input type="radio"/> American Express: 00000000000000000000 Exp. Date: 02/2020</p> <p>Get payment information</p>

Chris

Prescriptions

Lisinepril 2mg tablets
Rx# 123456789012

Automatically refill this prescription from now on with **WarbyPac Rx**. You will be notified 2 weeks before your refill is shipped.

Zexor 40mg tablet
Rx# 123456789012

Vanessa

Prescriptions

Levetiracetam 1000mg tablets
Rx# 123456789012

You will receive an e-mail to remind you of your refill.

Please verify your shipping address and press "process order" button.

Ship to: Address line 1, City, NJ 07644
[Get shipping address](#)

Note: You will receive your confirmation number once you do not close your browser until your confirmation number is generated.

Your order has been submitted

Thank you for your order on November 6, 2013
 Your confirmation number is: 1234567892

[Print this page for your records](#)

Ship to:	Billing information:
Chris Dell Address line 1 City, NJ 07644	Visa *****1234 Exp Date: 06/2017

Your prescriptions order

subtotal: \$105.00

Prescription	Type	Strength	Qty/days supply	Plan price	Total
Chris Lisinepril 2mg tablets Rx# 123456789012	refill	2mg tablets	90/90 days	\$25.00	\$35.00
This prescription will automatically refill from now on with WarbyPac Rx . You will be notified 2 weeks before your refill is shipped.					
Zexor 40mg tablet Rx# 123456789012	refill	40mg tablets	90/90 days	\$25.00	\$35.00
Vanessa Levetiracetam 1000mg tablets Rx# 123456789012	refill	1000mg tablets	90/90 days	\$25.00	\$35.00

Your order summary

Prescription		Grand Billing Information	
Subtotal:	\$105.00	Your billing subtotal:	\$105.00
Shipping cost:	\$0.00	Shipping cost:	\$0.00
Total:	\$105.00	Grand total:	\$105.00
Payment method:	Visa	Charged pending:	\$0.00
Shipping method:	Standard	Amount you will be billed today:	\$105.00

Recent Order Status

Please Note: For prescription renewals, the "Date placed" date may change to reflect the date your new prescription is actually received from your pharmacy. Please look at "Date shipped" to view additional details on your order.

Date placed on	Confirmation #
January 6, 2014	3812345678
Amount: \$ 520.00	

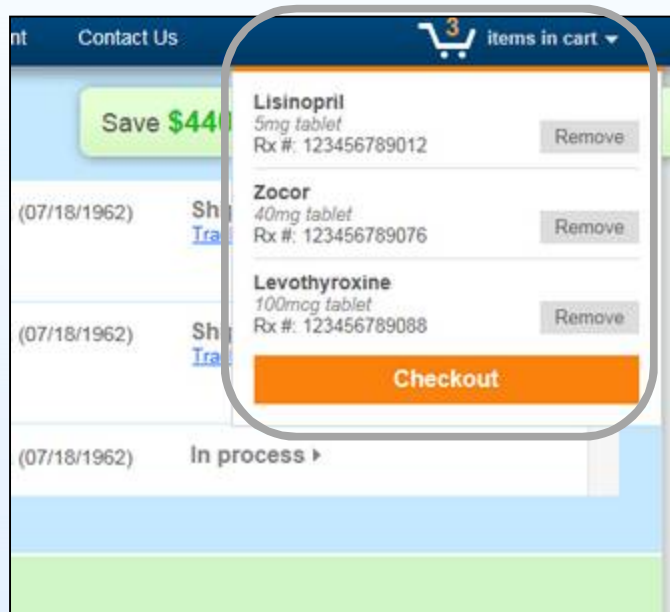
Shipped on 01/06/14 via UPS Ground	Track shipment
100 Percocet Pain Pils, Forster Labs, NJ 07417	Estimated delivery by 01/08/14
Plan price: \$150.00	You pay: \$30.00
Shipped on 01/06/14 via UPS Ground	Track shipment
100 Percocet Pain Pils, Forster Labs, NJ 07417	Estimated delivery by 01/08/14
Plan price: \$150.00	You pay: \$30.00

- Cancel orders not yet shipped

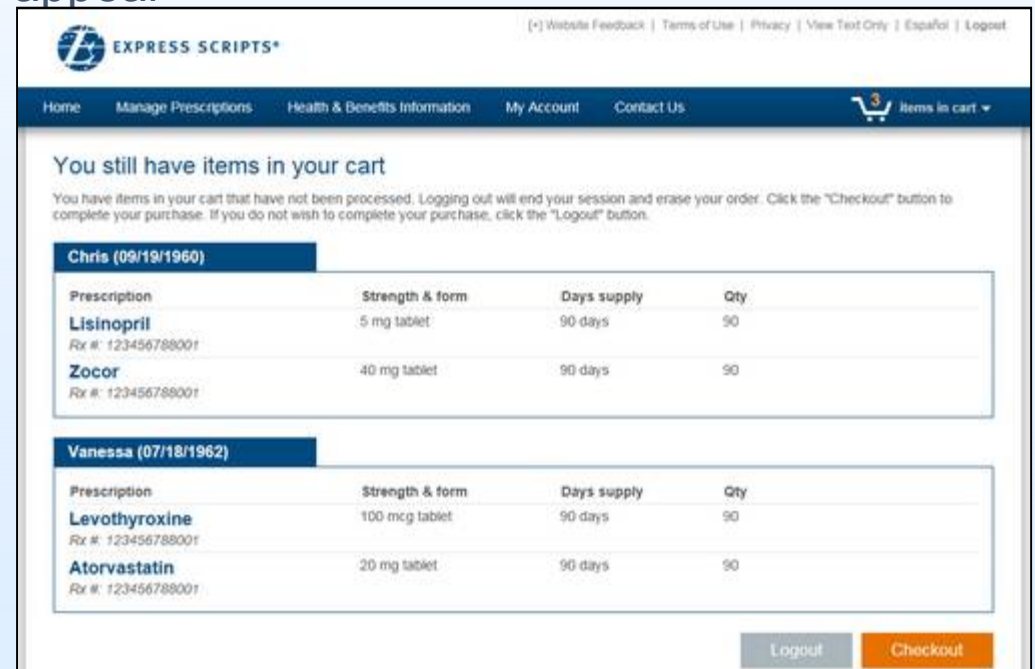


Enhanced Shopping Cart

Checkout anytime from any page



- By hovering over the cart, items ready for checkout appear



- When logging out with items still in the cart, members are reminded to checkout so they get what they need



Automatic Refills*

Easy to manage refills

Automatic Refills

For your convenience, Express Scripts offers automatic refills. No need to worry about refilling on time, as your medication will be automatically shipped prior to the next refill date. We'll use your existing address and payment information when it's time to send your ref. You will be billed after your medication has been dispensed.

On this page you can enroll prescriptions in automatic refills. You can also make updates to prescriptions already enrolled such as request another date for your next shipment, turn off automatic refills or change your shipping address.

[Learn more about automatic refills.](#)

Enroll all future prescriptions

Enroll now to have all eligible future prescriptions that are received automatically enrolled in automatic refills. You may enroll or disenroll from this program at any time.
Please note: This does not affect any current eligible prescriptions. You will need to enroll them separately if you want automatic refills.

Chris (12/23/1956)	✓ Enrolled	Disenroll
Venessa (12/23/1956)	✗ Not Enrolled	Enroll now

Set automatic refills for eligible prescription refills [Learn more](#)

Chris: 12/23/1956	
L-Thyroxine Tabs 25mcg Rx# 123456789124	<input checked="" type="checkbox"/> Order this prescription today and start automatic refills.
Atenolol Tabs 100 mg Rx# 123456789125	<input checked="" type="checkbox"/> Order this prescription today and start automatic refills.
Lipitor 40mg tablet Rx# 123456789123	<input type="checkbox"/> Order this prescription today and start automatic refills.

[Add to shopping cart](#)

The following prescriptions have automatic refills turned ON [Learn more](#)

Chris: 12/23/1956	
Fexofenadine Tabs 180 mg Rx# 123456789112 Date of enrollment: mm/dd/yyyy	<p>Your next refill will be automatically processed after mm/dd/yyyy.</p> <ul style="list-style-type: none"> To view and change the delivery date or update your shipping address, go to order status. Stop automatic refills

- Notifications sent before refills are processed confirm delivery and avoid waste
 - Members can start and stop automatic refills of eligible prescriptions at any time
- (*previously called Worry-Free Fills®)



Transfer to Home Delivery

Quickly and easily view savings by transferring to home delivery service

Transfer to home delivery

Chris (09/09/1945)

	Rx #: 00000653334973	Days supply	Qty	Cost per day	Cost per prescription
Clopidorel 75 mg tablet 75 mg, generic	Participating retail pharmacy:	30 days	30	\$1.50	\$45.00
	Home Delivery:	90 days	90	\$0.55	\$50.00

Confirm your doctor's information: Dr. Susan Jones
123 Main Avenue
Franklin Lakes, NJ 07147-0000
444-555-6666

Not your doctor? [Update your doctor information](#)

\$440.00 total annual savings

✓ Prescription in cart

Vanessa (07/28/1969)

	Transferred Rx #: 123456785555	Days supply	Qty	Cost per day	Cost per prescription
L-Tyrosine caplet tablet 500 mg 500 mg, generic	Participating retail pharmacy:	30 days	30	\$0.50	\$15.00
	Home Delivery:	90 days	90	\$0.22	\$20.00

Confirm your doctor's information: Dr. Susan Jones
123 Main Avenue
Franklin Lakes, NJ 07147-0000
444-555-6666

Not your doctor? [Update your doctor information](#)

\$100.00 annual savings

✓ Prescription in cart

Checkout

- Express Scripts will contact the doctor to obtain a new prescription on member's behalf



Personalized Care Alerts

Helping to keep members safe

Unique clinical outreach provides personalized, actionable alerts when possible omissions, adherence gaps and “on-track” behavior are detected.

- Members receive an email that a new pharmacy care alert is available for their attention on the website
- Members can access alert details, learn more about any risks from resource links, and take action using the options provided

EXPRESS SCRIPTS®

Home Manage Prescriptions Health & Benefits Information My Account Contact Us

Recent order status [Go to last order status](#) Save \$440.00 annually with home delivery

Medication	Rx #	Pharmacist	Status
Proair Hfa Inh 8.5gm r00mg, brand	Rx #: 123456789004	Vanessa (07/19/1962)	Action Required / Waiting for Doctor
Simvastatin 20 mg tablet 20 mg, generic	Rx #: 123456789007	Chris (09/19/1960)	Canceled
Toprol XL 200 mg tablet 200 mg, brand	Rx #: 123456789003	Chris (09/19/1960)	Address Verification Required

Automatic refills [Manage Automatic refills](#)

Medication	Rx #	Pharmacist	Status
Fexofenadine Tabs 180 mg, generic	Rx #: 123456789112	Chris (09/19/1960)	Will process after XXXXX/XXXXX
Accupril Tabs 12 mg, generic	Rx #: 123456789111	Chris (09/19/1960)	Will process after XXXXX/XXXXX
Cimetidine Tabs 400 mg, generic	Rx #: 123456789113	Chris (09/19/1960)	Will process after XXXXX/XXXXX

Prescriptions you can order today [View Rx Order](#) [Find a prescription not listed below](#)

Chris (09/19/1960)

Refill past due
You may be running low on this medication. Add to cart

\$440.00 total annual savings

Supply	Qty	Cost per day	Cost per prescription
	30	\$4.00	\$120.00
	90	\$5.55	\$50.00

\$340.00 annual savings

Not your doctor?
[Update your doctor information](#) Add to cart

Health alerts

Action required:
Vanessa,
Our pharmacists have identified alerts in your care that need to be reviewed.

[Read more](#)

1 2 3 4

of these medications and covered alternatives to discuss with your doctor.

New Online Refills and Order Status now available for many specialty therapies filed by Accordia. [Learn more and get a demo!](#)

Health alerts

Action required:
Chris,
Our pharmacists have identified alerts in your care that need to be reviewed.

[Read more](#)

1 2 3 4



Actionable Alerts Educate and Improve Adherence

You have diabetes care alerts that need to be reviewed.
Review the important information below about your diabetes care. Diabetes Specialist Pharmacists have provided this information to help improve your health.

Immediate action required - Order medication:

Our records indicate that your refill for Januvia 50mg is 14 days late and that you may be running low on your blood sugar medication.

Why is this important?
Taking Januvia as prescribed by your doctor will help you to keep your blood sugar under control. Keeping your blood sugar under control is one of the best ways you can reduce the risk of diabetes-related complications such as blindness, kidney failure, and amputation. It may also reduce the possibly of heart attack and stroke. Talk to your doctor about your personal blood sugar goal.

Suggested Specialist Pharmacist resources:*

- [Know Your Diabetes ABCs: \(A1C, Blood Pressure, and Cholesterol\)](#)
Provided by National Institute of Diabetes and Digestive and Kidney Diseases
- [Blood Glucose Control](#)
Provided by American Diabetes Association
- [Understanding Medicines: Pills for Diabetes: At a Glance](#)
- [Oral Medication](#)
Provided by American Diabetes Association

Select one of these options to address this alert:

- I intend to fill this at my retail pharmacy
- I would like to order my medication now
- I am not ready to order now; send me an e-mail reminder
- Send me a reminder e-mail. By selecting this option, you agree to have a reminder sent to the e-mail address you provided in your profile: ChrisB@email.com. To change this e-mail address, visit [update your profile](#).
- I am no longer taking this medication ([what happens next?](#))
- My doctor told me to stop taking this medication
- I decided to stop taking this medication
- I stopped taking this because it costs too much
- I'm getting this medication somewhere else
- Other ([what happens next?](#))

CONTINUE

Need help with this alert?
[Contact a Specialist Pharmacist now](#)

Need to talk to your doctor?
[Print information you can share with your doctor](#)

1 in 5
gaps in care closed online are for retail prescriptions

Ability to self-close gaps

Information about the alert and its importance

Printable information to take to the doctor

Links to additional resources

Contact specialist pharmacist



Claims & Balances

Access to important historical information

- Track and print claims and history by month or year showing:
 - How much the plan paid
 - How much the member paid
 - Prescribing doctor's name
 - Number of refills remaining
- Pay outstanding balances and obtain historical invoice summaries and invoice detail
- Order refills and renewals
- Compile information for tax purposes

Claims & balances [Help](#)

Find your prescription claim details and mail order payment details here. Simply select from the tabs below.

[Prescription claims & history](#) [Mail order payments](#)

Claims & balances (Jan 01, 2016 - May 1, 2016)

[Change date range](#) | [Household view](#) | [Print this page*](#)

The claims below include only those prescriptions that have been processed to date. To see claims in a different date range (up to the past 18 months), click on the "change date range" link above.

2016 Claims & balances

Patient: Chris

Claims	Plan paid	You paid
Rx Number: 123456789123 This medication has a maintenance days supply limitation . Date of service: 04/14/16 Drug information: Lisinopril 5mg Tabs	\$200.00	\$0.00

[Add to cart](#)

Claims & balances [Glossary](#) | [Help](#)

Find your prescription claim details and mail order payment details here. Simply select from the tabs below.

[Prescription claims & history](#) [Mail order payments](#)

Review mail order purchase and payment history for prescription and nonprescription items you have made in the past 18 months. You can see details of a particular invoice by clicking on the invoice number.

Current balance

\$0.00 [update credit card](#)

Invoice Number	Transaction Date	Transaction Type	Amount
1234567890B	01/24/2010	Invoice	\$25.00
1234567890B	01/24/2010	Credit Card	-\$25.00
1234567890A	01/22/2010	Invoice	\$15.00
1234567890A	01/22/2010	Credit Card	-\$15.00
1234567890A	11/06/2009	Invoice	\$7.02



Locate a Pharmacy

Find convenient in-network retail pharmacies

- Search by zip code or city/state.
- Results provide:
 - Nearby in-network pharmacies with address and contact details in Google Maps
 - A link to Price a medication from the selected pharmacy
 - A link to get directions using Google Maps

Locate a pharmacy [Back](#)

FRANKLIN LAKES, NJ 07417 Enter Zip Code or City, State: Open 24 hours [locate pharmacy](#)

Show pharmacies starting with the letter:

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z [Show all](#)

- 1 WALGREENS** 2.4 mi
409 RAMAPO VALLEY RD
OAKLAND, NJ - 07436
201-337-2349
[Price a medication](#) | [Get directions](#)
- 2 OAKLAND DRUG** 2.5 mi
373 RAMAPO VALLEY RD
OAKLAND, NJ - 07436
201-337-7300
[Price a medication](#) | [Get directions](#)
- 3 SHOPRITE** 3.7 mi
14 POST RD
OAKLAND, NJ - 07436
201-405-0707
[Price a medication](#) | [Get directions](#)

*When you click on a link to "Get directions" to any pharmacy above, you will be leaving the member website which is governed by separate Terms of Use and Privacy Policy.



Benefit Highlights, Forms & Cards

Forms & cards

To mail in a prescription your doctor has already written:

- 1 Print a mail order form by [clicking here](#).
- 2 Mail your prescription(s) along with completed form to the address provided on the mail order form

Request [mail order forms](#) to be mailed to you. You should expect to receive your order in 7 to 10 days.

To request a new prescription from your doctor:

1. [Print and bring a mail order fax form](#) to your doctor.
2. Have your doctor complete and fax the form to our Express Scripts Pharmacy (fax number is located on the form).

Health, Allergy & Medication Questionnaire (HMQ) [why we need this information?](#)

Complete the online Health, Allergy & Medication Questionnaire form now.

[get started](#)

If you prefer to complete the questionnaire and mail it to us, please [click here](#).

Claim forms for retail pharmacy purchases

Prescription Drug Reimbursement Forms should only be used when you have paid full price for a prescription drug order at a pharmacy for any of the following reasons:

- The pharmacy does not accept your prescription drug ID card
- You have not received your prescription drug ID card
- Your benefit plan requires you to submit a claim form for all your retail pharmacy purchases

Save time by [printing the retail prescription claim form online](#).

Request [claim forms](#) to be mailed to you. You should expect to receive your order in 7 to 10 days.

Use your mobile device to display your virtual **member ID card** at the pharmacy!

Download the [Express Scripts mobile app](#) and never be without your member ID card!

Print a member ID card

You can view and [print a member ID card](#) that will display in your browser and can be printed on any printer.

Designate Caregiver(s) [What is this?](#)

Designate [Caregivers](#) who can act on your behalf regarding services provided by Express Scripts.

- Members can review benefit highlights and plan-specific pharmacy options.
- Also available:
 - Print home delivery forms
 - Print member ID cards
 - Provide health and allergy information
 - Designate a caregiver

Benefit highlights: mail order

- [View benefit highlights for retail](#)
- [View information about Specialty Pharmacies](#)
- [Getting started with mail order](#)

When to Use

The most efficient way to fill prescriptions that you take for long-term or chronic conditions is through the Mail Order Service. To learn more about getting started with our mail-order pharmacy, [click here](#)

Days Supply

Through the Mail Order Service, you can purchase up to a 90-day supply of most prescription medications. There may be limitations on some prescriptions, such as controlled medications, subject to state and federal dispensing limitations.

Co-payment

Different co-payments may apply for certain medications.

For brand-name medications:

For medications that are on your plan's preferred drug list:

- Your co-payment is \$65.00.



Price a Medication

Check plan coverage and cost

- Compare home delivery and retail pharmacy costs
- Compare with a generic equivalent, if available
- View coverage notes and formulary alternatives
- View coverage alerts, if applicable.

Price a medication

Search by drug name

Follow the steps below to obtain coverage and pricing for any medication available through your plan.

Select a patient

Chris (9/19/1945)

Enter a full name

Recent searches

Diastat

GlycoPhagor

Estimated pricing may vary. Plans and/or days' supply. The coverage and cost shown are for the selected plan.

Price a medication | Price another medication | View My Rx Choices® for potential savings | Help

PATIENT
Chris 09/19/1945

IMPORTANT MESSAGE
After 3 fill(s) at a participating retail pharmacy, certain other drugs you take on a long-term basis copayment increases.

Coverage alert
Coverage Review is required for **Accupril**.
More about coverage reviews:
To receive coverage for this medication, you must obtain plan approval through a coverage review. Without plan approval, you may be responsible for the entire cost of the medication.
Continue pricing

You searched for:

Accupril Tabs
5mg tablet, brand
Parke, Davis Co.
Tier 2: Plan-preferred brand-name drug [What are tiers?](#)
[View drug information](#) | [Recalculate](#)

Pharmacy / day's supply	When	Is this drug covered?	Qty	You pay	Annual cost
Home delivery pharmacy 90-day supply	each fill	YES View coverage notes	90	\$44.00 Plan pays	\$176.00
Retail 30-day supply	for today's fill	YES with limitations View coverage notes	30	\$18.00 Plan pays	\$216.00
Retail 30-day supply	after 3 fills	YES with limitations View coverage notes	30	\$20.00 Plan pays	\$240.00

★ Generic equivalent available:

quinapril
5mg tablet, generic
Various manufacturers
[View drug information](#) | [Recalculate](#)

Pharmacy / day's supply	When	Is this drug covered?	Qty	You pay	Annual cost
Home delivery pharmacy 90-day supply	each fill	YES View coverage notes	90	\$0.00 Plan pays	\$0.00
Retail 30-day supply		YES View coverage notes	30	\$10.00 Plan pays	\$120.00

Coverage notes
For Accupril 5 Hg tablet when using your home delivery pharmacy benefit:
Your plan provides coverage for this medication in certain situations. For additional information, please contact the toll-free Member Services number located on your ID card.
This medication is covered under your plan; however, it is a non-preferred product.
Please note that the coverage terms of this prescription benefit are subject to change.
This page was last updated on (mm/dd/yyyy).
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Price a Medication – Retail Fill Limit Program/Retail Refill Allowance (RRA)

Displaying pre- and post pricing, if applicable

- Pricing displays all available day-supply options for each channel

Price a medication [Price another medication](#) | [Visit My Rx Choices® for potential savings](#) | [Help](#)

PATIENT
Chris 09/19/1945

IMPORTANT MESSAGE
After 3 fill(s) at a participating retail pharmacy, you will pay a higher cost for this and certain other drugs you take on a long-term basis. You have 3 fill(s) until your retail copayment increases.

You searched for:

Accupril Tabs
5mg tablet, brand
Parke, Davis Co.
Tier 2: Plan-preferred brand-name drug [What are tiers?](#)
[View drug information](#) | [Recalculate](#)

Pharmacy / day's supply	When	Is this drug covered?	Qty	You pay	Annual cost
Home delivery pharmacy 90-day supply	each fill	<input checked="" type="checkbox"/> YES View coverage notes	90	\$44.00 Plan pays	\$176.00
Retail 30-day supply	for today's fill	<input checked="" type="checkbox"/> YES with limitations View coverage notes	30	\$18.00 Plan pays	\$216.00
Retail 30-day supply	after 3 fills	<input checked="" type="checkbox"/> YES with limitations View coverage notes	30	\$20.00 Plan pays	\$240.00

★ Generic equivalent available:

quinapril
5mg tablet, generic
Various manufacturers
[View drug information](#) | [Recalculate](#)

Pharmacy / day's supply	When	Is this drug covered?	Qty	You pay	Annual cost
Home delivery pharmacy 90-day supply	each fill	<input checked="" type="checkbox"/> YES View coverage notes	90	\$0.00 Plan pays	\$0.00
Retail 30-day supply		<input checked="" type="checkbox"/> YES View coverage notes	30	\$10.00 Plan pays	\$120.00



Account Settings

Profiles & preferences
can be updated anytime

- Members can update personal information and preferences, including changes to:
 - Household view permissions
 - Communications preferences
 - Email address
 - Payment information
 - Retail pharmacy
 - And more

Account settings

Welcome to your account settings. To view your settings in detail, please select the categories under Account information and Preferences. To update your profile, click on the upper-right corner of the information box.

Your information

- Personal information
- Phone numbers
- Username and e-mail
- Payment information
- Address
- Health questionnaire
- Delete your online account

Personal information [Edit information](#)

Your personal information

First name	Chris
Last name	Bell
Date of birth	09/19/1960
Gender	Male
Member number	3839592345344
Relationship to member	Self
Mail order or retail pharmacy prescription number	1328403424553

Your preferences

- Viewing preferences
- Communication preferences
- Retail pharmacy

Viewing preferences [Edit preferences](#)

Manage family prescriptions

This preference allows you the convenience to view and order prescriptions on behalf of your family members. Click "[Edit preferences](#)" to view the members of your household with whom you are sharing information.

View the full name for each drug	on
Household view: Share your prescription information with your spouse	on
Preferred language for online accounts	English
Preferred language for written communication (excluding email)	English



Communication Preferences

Simplify communications
Reduce clutter

- Opt to include Personal Health Information (PHI) in transactional emails to show patient and prescription detail within the message
- Opt to receive components of a LitPack, information that comes with home delivery prescriptions, electronically

The screenshot shows a web interface for managing communication preferences. On the left, a sidebar titled "Your preferences" lists "Viewing preferences", "Communication preferences" (which is selected and highlighted in green), and "Retail pharmacy". The main content area has a green header "Communication preferences" and an "Edit preferences" link. Under "Communication categories", there are three sections: "Prescription, Account, Benefit & Safety Alerts" with an "Email" dropdown set to "None Selected"; "Reduce clutter: get printed materials online" with an "Email" dropdown set to "None Selected"; and "Promotional messages" with an "Email" dropdown set to "Email". Below these is a section for "Communication information on file" with an "Email address" field containing "chrisbell@gmail.com". A note explains that changing the email address here does not change the username. At the bottom, a disclaimer states that the organization will do its best to honor preferences but may need to send messages for safety or legal reasons.



Resource Center

Helping members make better health decisions

- View resources and information by medical condition:
 - Cardiovascular
 - Diabetes
 - Neuroscience
 - Oncology
 - Pulmonary
 - Women's Health
 - Specialty

The screenshot shows a web page titled "Resource center". It features a header with the title, a main content area with a paragraph and a list of medical specialties, a featured article titled "Knowing Your Medications" with a "Learn more" button, and a search bar at the bottom.

Resource center

The **resource center** was created to provide resources and information about medications used to treat chronic health conditions. Each health resource center provides access to Specialist Pharmacists who specialize in the medications used to treat specific long-term conditions.

- [Cardiovascular](#)
- [Diabetes](#)
- [Neuroscience](#)
- [Oncology](#)
- [Pulmonary](#)
- [Women's health](#)
- [Specialty](#)

Knowing Your Medications
"Knowing Your Medications" provides answers to the most commonly asked questions about medication safety, effectiveness, and affordability.

[Learn more](#)

To find out more about Health Topics

Search [MedlinePlus](#):
 [GO](#) [About MedlinePlus](#)



Resource Center

Access specialist pharmacists and learn more

- Specialist pharmacists who specialize in medicines used to treat conditions, such as cardiovascular, counsel members to help with medication information and management according to their personalized pharmacy care profile
- Links to helpful external websites, such as the *Medline Plus* from the National Institute of Health, provide more information about conditions and treatment

Cardiovascular

The Cardiovascular Resource Center was created by a team of Cardiovascular Specialist Pharmacists, specifically to help people who are looking for information on medications used to help manage cardiovascular conditions such as high blood pressure and cholesterol as well as other cardiovascular conditions.

Questions about your medications?
Ask a Cardiovascular Specialist Pharmacist

Keep up the good work!
Gary, you have met 2 health goals.

Find out more about cardiovascular conditions and medications

Search **MedlinePlus**

Suggested Specialist Pharmacist resources:
The resources provided below have been reviewed by Cardiovascular Specialist Pharmacists and provide information on symptoms, treatment guidelines, and other aspects of heart conditions.

- **The Liberty HealthyLiving™** sleep apnea center provides the people and supplies you need for a good night's sleep and a healthy life. From sleep apnea screenings to one-on-one coaching on how to use your positive airway pressure (PAP) device properly, sleep apnea specialists are ready to help.
- **HeartHub®** is a patient portal of information of the American Heart Association (AHA), which provides tools and resources that help address cardiovascular disease.
- **CardioSmart™** is the education site of the American College of Cardiology (ACC) which provides tools and resources related to cardiovascular health.
- The official Web site of the **Centers for Disease Control and Prevention (CDC)**. The CDC has information, facts and statistics on heart disease in the United States and tools on how to reduce your risk through lifestyle changes and risk factor modification.
- **The Heart Failure Society of America (HFSA)** is an organization of health care professionals and researchers who are committed to enhancing quality and duration of life for patients with heart failure. Educational modules have been developed to help patients, their families, and individuals at risk for heart failure understand and cope with the disease.
- **The National Cholesterol Education Program (NCEP)** aims to raise awareness and understanding about high blood cholesterol as a risk factor for coronary heart disease (CHD) and the benefits of lowering cholesterol levels as a means of preventing CHD.
- **MedlinePlus** is the National Institutes (NIH) of Health's website that provides public information about diseases, conditions, and wellness issues. Medline Plus provides patients information on blood, heart and circulation related diseases.
- **Your health is in your hands.** Each of us can take 5 easy steps to help ourselves, family members and friends remain healthy and reduce the spread of potential infection. No matter your health condition, infection is a risk factor that may often be overlooked. In partnership with many widely known health organizations the attached brochure provides these simple 5 steps.

You may be able to get sleep apnea supplies - such as CPAP masks and humidifiers - delivered to your home through your medical benefit. **LIBERTYHEALTHYLIVING** or call 1 866 724-6768.



Contact Us

Get answers quickly
Provide feedback

The screenshot displays the Express Scripts website interface. At the top, there is a navigation bar with links for "Website Feedback", "Terms of Use", "Privacy", "View Text Only", "Español", and "Logout". Below this, a secondary navigation bar includes "My Account", "Contact Us", and a shopping cart icon labeled "Items". The "Contact Us" dropdown menu is open, showing options: "Contact a Member Service Representative", "Contact a Pharmacist", and "Frequently Asked Questions". A blue arrow points from the "Frequently Asked Questions" option to a detailed view of the FAQ page. This page lists several questions such as "What's the status of my order?" and "How much will my medication cost and is it covered?". To the right of the FAQ is a box titled "How to contact us" with instructions on how to reach customer service. At the bottom left, there is a feedback form with a text area for comments, a "Page Ratings" section with circular icons for Content, Design, Usability, and Overall, and a "Submit" button. The footer of the feedback form includes the "opinionlab" logo and copyright information.



Accessibility

Español

- All site content can be viewed in Spanish
- Content can be read by screen readers for sight-impaired members

Bienvenido

✓ **¡Siga trabajando así!**
ABC, ha cumplido 3 objetivos de salud.
[Revisar ahora](#)

Medicamentos

My Rx Choices® ¿Tiene alguna pregunta? ¿Necesita ayuda? [Más información>>](#)

Elija las alternativas que desea que su médico considere y haga clic en el botón "continuar" para pasar al siguiente paso.
Para su comodidad, **hemos preseleccionado** las alternativas de medicamentos más económicas en este momento. Es posible que haya varias alternativas económicas.

- Para consultar otras alternativas con el mismo precio o similar, haga clic en el enlace "Ver otras alternativas" en cada medicamento.
- Si no desea cambiar de medicamento, seleccione el botón de opción a la izquierda del nombre del medicamento.
- Conozca nuestro [Programa de pago extendido](#), que le permite pagar los medicamentos en 3 cuotas mensuales. [Calcule sus cuotas mensuales aproximadas.](#)

Medicamentos	Usted paga	Opción más económica	Usted paga	USTED AHORRA
LIPITOR 10mg Tablet	\$1,494.60	pravastatin sodium 40 MG Tablet	\$40.32	\$1,454.28 por año Explicar mis ahorros

Reclamaciones y saldos [Ayuda](#)

Encuentre aquí los detalles de la reclamación de su receta y del pago de su pedido por correo postal. Simplemente seleccione entre las pestañas que aparecen abajo.

[Historial y reclamaciones de recetas](#) | [Pagos de pedidos por correo postal](#)

Claims & balances (Jan 01, 2012 - Oct 24, 2012)

[Cambiar el rango de fechas](#) | [Vista de la familia](#) | [Imprima esta página*](#)

Las reclamaciones a continuación pueden incluir recetas que se han procesado hasta la fecha así como también reclamaciones impresas enviadas por miembros para las que se requiere información adicional para procesarse (identificadas como 'N/D'). Para ver reclamaciones en un rango de fechas diferente (hasta los últimos 18 meses), haga clic en el enlace "cambiar el rango de fechas" de arriba.

Nota: Los artículos sin receta, los cargos por cualquier servicio adicional o costos de envío no están incluidos en los montos que figuran a continuación.

2012 Reclamaciones y saldos

Paciente: Patient Name

[Ver otras alternativas, incluido el servicio de correo postal](#)



Express Scripts Mobile App

Driving better decisions and health outcomes for members *on the go*

Convenience

Easy-order refills and up-to-the-minute order status lets members avoid trips to their local pharmacy

Simplicity

One swipe of the finger is all it takes to stay on track with medications



The Express Scripts mobile app is not available for private label. See Express-Scripts.com/MobileApp for supported platforms, app stores, and devices.

Peace of Mind

Reminders and a drug interaction checker help keep members traveling on the road to good health

Versatility

Flexibility that fits members' lives, delivering personalized prescription information – *whenever & wherever* they need it



Manage your benefits
anywhere, anytime with



MY DENTAL BENEFITS

ENGAGING
AND KNOWING
YOUR BENEFITS
CAN MAKE YOU
HEALTHIER AND
A SMARTER
HEALTH CARE
CONSUMER.

Most benefit inquiries can be handled conveniently online using our simple, self-service member portal. Create a **My Dental Benefits** account to better manage your insurance coverage!

Use your My Dental Benefits account to:

- ✓ Check claim status quickly
- ✓ See what your plan covers and how much we'll pay
- ✓ Print ID cards
- ✓ Find a dentist
- ✓ Evaluate your oral health with My Dental Assessment

After your plan's effective date, you are able to create your account. Here's how:

- ✓ Go to **UnitedConcordia.com**
- ✓ Click **Create an Account**
- ✓ Select **Member (Group or Individual)**
- ✓ Enter the **ID number** found on your insurance card and **your birthdate**

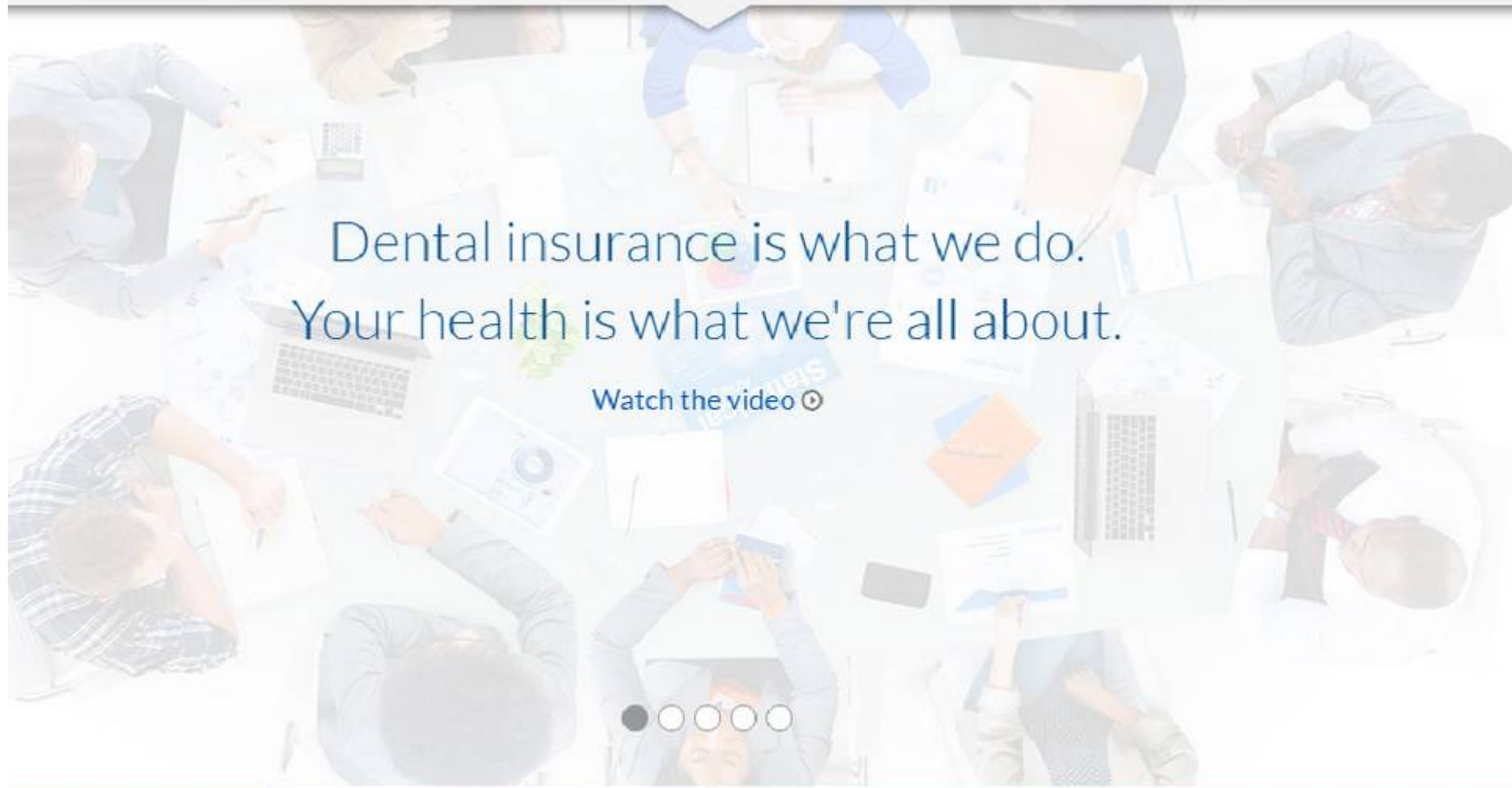


My Dental Benefits provides access to a virtual ID card! Download our mobile app to have your ID card everywhere you go.

MEM-0411-0310

UNITED CONCORDIA DENTAL
UnitedConcordia.com





Dental insurance is what we do.
Your health is what we're all about.

[Watch the video](#)

MEMBERS	EMPLOYERS	PRODUCERS	DENTISTS
<p>Visit MyPatients'Benefits to manage your account</p>	<p>Manage your account at Account Management Portal</p>	<p>Find the right plan for your clients at Dental Plan Navigator</p>	<p>Check patient coverage at MyPatients'Benefits</p>

Current Plan: PENSION BOARDS UNITED CHURCH OF CHRIST





[Account Summary](#)
[Coverage](#)
[Claims & Deductibles](#)
[Forms](#)
[My Profile](#)

All information displayed as of 04/04/2016

[Important Notices & Disclaimers](#)

Account Summary

[Recent Claims](#)
[View Other Claims](#)

Member Name	Date of Service	Dentist	Status	
	03/22/2016	DAVID R PATTON DDS In-Network Dentist	 Claim Rejected	Go to Claim
	02/16/2016	DAVID R PATTON DDS In-Network Dentist	 Partially approved Check issued to Dentist 02/18/2016	Go to Claim
	02/02/2016	DAVID R PATTON DDS In-Network Dentist	 Claim Approved Check issued to Dentist 02/04/2016	Go to Claim
	01/21/2016	DAVID R PATTON DDS In-Network Dentist	 Claim Approved Check issued to Dentist 01/28/2016	Go to Claim

[Plan Summary](#)
[View](#)
Current Plan:

PENSION BOARDS UNITED CHURCH OF CHRIST

[Deductibles & Maximums](#)
[View](#)

See if your plan requires you to pay a deductible, or if there are any maximums.

[My Dental Assessment](#)

Are you or a family member at risk for tooth decay, gum disease, or oral cancer?

[Start a 2-Minute Assessment](#)
[Find a Dentist](#)

[Find a dentist in your network.](#)

	02/02/2016	DAVID R PATTON DDS In-Network Dentist	✓ Claim Approved Check issued to Dentist 02/04/2016	Go to Claim
	01/21/2016	DAVID R PATTON DDS In-Network Dentist	✓ Claim Approved Check issued to Dentist 01/28/2016	Go to Claim
	08/11/2015	DAVID R PATTON DDS In-Network Dentist	✓ Claim Approved Check issued to Dentist 08/13/2015	Go to Claim

My Dental Assessment

Are you or a family member at risk for tooth decay, gum disease, or oral cancer?
[Start a 2-Minute Assessment](#)

Find a Dentist

 [Find a dentist in your network.](#)

Need an Identification Card?

Print My Card Go

Member Summary

Member Name	Date of Birth	Coverage Status	View
✓		ACTIVE	View Details
✓		ACTIVE	View Details
✓		ACTIVE	View Details
✓		ACTIVE	View Details

 [Why are some members missing?](#)



Current Plan: PENSION BOARDS UNITED CHURCH OF CHRIST

[Account Summary](#) [Coverage](#) [Claims & Deductibles](#) [Forms](#) [My Profile](#)

All information displayed as of 04/04/2016

[Important Notices & Disclaimers](#)

Coverage

Coverage Summary

Deductibles & Maximums [View](#)

See if your plan requires you to pay a deductible, or if there are any maximums.

[Coverage Summary](#) [Routine Procedures](#) [Non-Routine & Surgical Procedures](#) [Braces & Orthodontic Procedures](#) [Claim Payment Information](#) [Category Overview](#)



[Printer Friendly](#)



[What's an allowance?](#)

Coverage Summary

Below is a **searchable** summary of your benefits including **allowances**, **covered procedures**, **maximums**, and **deductibles**.

Q Enter procedure (i.e. filling, cleaning, etc.)	
Procedure	We Pay *
Stainless Steel Crowns(Caps), Prefabricated Resin Crown(Cap), Buildups, Crown(Cap) Repair	50% Of Allowance
Single Crowns(Caps), Inlays, Onlays, 1 In 5 Years	50% Of Allowance
Palliative Treatment(Emergency Pain Relief), Simple Extractions, Endodontics (Root Canals)	80% Of Allowance
Exams, 2 In A Calendar Year	100% Of Allowance

Current Plan: PENSION BOARDS UNITED CHURCH OF CHRIST

Account Summary Coverage Claims & Deductibles Forms My Profile

All information displayed as of 04/04/2016

[Important Notices & Disclaimers](#)

Claims & Deductibles

Claims View: For:

Member Name	Date of Service	Dentist	Claim Status	Amount We Paid	Need More Details?
	03/22/2016	DAVID R PATTON DDS In-Network Dentist	Claim Rejected	\$0.00	Explanation of Benefits (EOB) View Details
	02/16/2016	DAVID R PATTON DDS In-Network Dentist	Partially approved Check issued to Dentist 02/18/2016	\$82.31	Explanation of Benefits (EOB) View Details
	02/02/2016	DAVID R PATTON DDS In-Network Dentist	Claim Approved Check issued to Dentist 02/04/2016	\$69.77	Explanation of Benefits (EOB) View Details
	01/21/2016	DAVID R PATTON DDS In-Network Dentist	Claim Approved Check issued to Dentist 01/28/2016	\$82.31	Explanation of Benefits (EOB) View Details
	08/11/2015	DAVID R PATTON DDS In-Network Dentist	Claim Approved Check issued to Dentist 08/13/2015	\$82.31	Explanation of Benefits (EOB) View Details

Print or Save Dental History

Select a Member

Deductibles

Yearly Deductibles

[What is a deductible?](#)

To satisfy your deductible, you must either meet all individual deductibles or meet the

Maximums

44

We're Here for Our Members

The screenshot shows the VSP website homepage. At the top, there is a navigation bar with 'MEMBERS', 'EMPLOYERS', and 'BROKERS' tabs. Below this is a secondary navigation bar with links for 'BENEFITS & CLAIMS', 'FIND A DOCTOR', 'GLASSES, CONTACTS & LASK', 'SPECIAL OFFERS', and 'EYE HEALTH'. The main content area features a large banner for 'VSP® Vision Care' with a smiling woman wearing glasses. To the right of the banner are two buttons: 'FIND A VSP DOCTOR' and 'VIEW MY BENEFITS'. Below the banner are four service cards: 'Learn How to Use My Benefits', 'File a Claim to Request Reimbursement', 'Get Special Offers and Savings', and 'Find the Eyewear that's Right for You'. At the bottom, there are three columns of text: 'Vision Plans Direct to You', 'When You Buy, We Donate', and 'EnVision'. The footer contains links for 'ABOUT VSP', 'FAQ', 'CONTACT US', 'ABOUT THIS SITE', 'RELATED SITES', and 'SOCIAL MEDIA'.

- Go to www.vsp.com
- View benefit information
- Find a VSP doctor
- Get eyewear and eyecare information
- Find Special Offers and Savings
- Print an ID card





JANE'S ACCOUNT | LOGOUT

ENROLL

MEMBERS

BENEFITS & CLAIMS

FIND A DOCTOR

GLASSES, CONTACTS & LASK

SPECIAL OFFERS

EYE HEALTH

HOW TO USE MY BENEFITS

BENEFITS WITH VSP NETWORK PROVIDERS

BENEFITS WITH OUT-OF-NETWORK PROVIDERS

CLAIMS & REIMBURSEMENT

MEMBER VISION CARD

How to Use My Benefits

Using My Network Benefits

- Review your [benefits with VSP network providers](#)
- Find a [VSP network provider](#)
- Print your [Member Vision Card](#) if you'd like an ID card for a reference. It's not needed for service.

There are no claim forms to complete when you see a VSP network provider.

Using My Out-of-Network Benefits

You're eligible to receive benefits at [out-of-network providers](#).

If a provider isn't listed on the [Find a Doctor](#) locator, then the provider is out-of-network and your coverage will be less than what you'll receive with a VSP network provider. Get the most out of your benefits and have lower out-of-pocket costs when you see a VSP network provider.

If you choose to see an out-of-network provider, you'll need to [submit a claim](#) to VSP for reimbursement.

Take a Look at Your Benefits

Member/Dependent: Jane Doe

VIEW BENEFITS

This information doesn't guarantee your eligibility of coverage. Your VSP provider will contact VSP to check your eligibility. If there's a conflict between this information and your organization's contract with VSP, the contract will prevail. This benefit information is only for VSP providers, clients, members, and their dependents. Any other use is fraudulent and prohibited.

Can't find what you are looking for? Send [Member Services](#) an email or browse the [FAQs](#).

Your Previous Visits and Services

We can't find a record of you seeing a VSP provider in the past year.

Regular vision exams are an important part of your eye health and overall wellness. Your VSP provider can look for vision problems and signs of other health conditions during a WellVision Exam®.

[Learn more about the importance of eye exams.](#)

CHECK OUT FRAMES AND CONTACTS!

Pre-shop before your doctor's appointment or buy online.

ENTER ONLINE STORE

Benefits with VSP Network Providers

Member/Dependent: Jane Doe

BENEFITS GLOSSARY

VSP WellVision® Plan Through a VSP Doctor

WELLVISION® EXAM

Eligibility: **YOU ARE ELIGIBLE**
 Frequency: Every 12 months
 Copay: \$25.00 for exam and/or eyewear
 Coverage: Covered after copay

Description: Only VSP offers a WellVision Exam, focused on your eyes and overall wellness. Your VSP doctor can see if you have vision problems and signs of other health conditions too.

CONTACT LENS EXAM

Eligibility: **YOU ARE ELIGIBLE**
 Frequency: Every 12 months
 Copay: \$0
 Coverage: \$125.00 allowance for your contact lens exam and contacts
 (See Contacts section below.)

Description: During your contact lens exam, your VSP doctor ensures your contacts fit properly and tests your vision. This exam is in addition to your WellVision Exam. During your contact lens exam, your VSP doctor ensures your contacts fit properly and tests your vision. This exam is in addition to your WellVision Exam.

Extra Savings: 15% off your contact lens exam.

Based on applicable plan, benefits may vary by station.

RETINAL SCREENING

Eligibility: **YOU ARE ELIGIBLE**
 Frequency: As needed
 Copay: Up to \$39.00
 Coverage: Covered after copay

Description: Retinal images help your VSP doctor find possible signs of eye disease. This is an enhancement to your WellVision Exam.

Based on applicable plan, benefits may vary by station.

PRESCRIPTION LENSES

Eligibility: **YOU ARE ELIGIBLE**
 Frequency: Every 12 months
 Copay: \$25.00 for exam and/or eyewear
 Coverage: Covered after copay
 Single vision, lined bifocal, lined trifocal.

Based on your lens type (single vision/lined multifocal), you should expect to pay no more than the following copays. This represents a 35-40% savings on the following lens enhancements.



Find a Doctor

MEMBERS

BENEFITS & CLAIMS **FIND A DOCTOR** **GLASSES, CONTACTS & LASIK** **SPECIAL OFFERS** **EYE HEALTH**

[Search by Location](#) [Search by Doctor Name](#) [Search by Office Name](#) [? Search Help](#)

Find a Doctor on the VSP Signature Network by Location/Services * Required Fields

ZIP Code * Address OR City * State * Show Results Within

 Select State 25 miles

Preferred Language Frame Brand

English Select Frame Brand

SEARCH

Services

- [New Patients Welcome](#) ⓘ
- [Eye Exam](#) ⓘ
- [Advanced Eye Exam](#) ⓘ
- [Extended Hours](#) ⓘ
- [Express Eyewear](#) ⓘ
- [Laser Vision Care](#) ⓘ
- [Vision Therapy](#) ⓘ
- [Children Ages 0-3](#) ⓘ
- [Children Ages 3-5](#) ⓘ
- [Preventative Eye Care](#) ⓘ
- [Special Offers & Savings](#) ⓘ
- [CareCredit Credit Card](#) ⓘ

Products

- [Glasses](#) ⓘ
- [Featured Frame Brands](#) ⓘ
- [UNITY® Lenses](#) ⓘ
- [Contact Lenses](#) ⓘ
- [Hard-to-Fit Contacts](#) ⓘ
- [Otis & Piper™ Eyewear](#) ⓘ
- [Safety/ProTec Eyewear](#) ⓘ
- [Sports Eyewear](#) ⓘ
- [Low Vision](#) ⓘ
- [Google Glass Lenses](#) ⓘ



Find a Doctor

MEMBERS
BENEFITS & CLAIMS
FIND A DOCTOR
GLASSES, CONTACTS & LASIK
SPECIAL OFFERS
EYE HEALTH

Search by Location
Search by Doctor Name
Search by Office Name

PREMIER PROGRAM

Change Sort Order
Select Sort ▼

Get the most out of your benefits, all at one convenient location:

- ✓ Available to all VSP Members
- ✓ Wide selection of featured frame brands
- ✓ Performance lenses for sharp vision
- ✓ Preventative eye health and wellness program participant
- ✓ Advanced eye exam technology*

SIGNATURE NETWORK SEARCH RESULTS

REFINE YOUR SEARCH

Change ZIP Code
 UPDATE

Show Results Within
25 miles ▼

Frame Brand
Choose a Brand ▼

Language
English ▼

Services

- New Patients Welcome ⓘ
- Eye Exam ⓘ
- Advanced Eye Exam ⓘ
- Extended Hours ⓘ
- Express Eyewear ⓘ
- Laser Vision Care ⓘ
- Vision Therapy ⓘ
- Children Ages 0-3 ⓘ
- Children Ages 3-5 ⓘ
- Preventative Eye Care ⓘ
- Special Offers & Savings ⓘ
- CareCredit Credit Card ⓘ

50 Results - 1 2 3 4 5

View: 10 25 ALL

PREMIER PROGRAM

FULL PRACTICE INFO

Irene Koga OD

Contact:
34 Van Ness Ave
San Francisco, CA 94102
(415) 431-3100

BONUS

Special Offers
+ Bonus Offers
[Available at this Location](#)

Hours
Mon - Fri 9:30 - 5:30

Distance
0.08 miles
[View Map](#)

Featured Frame Brands
Use your **Extra \$20** to shop our wide selection of featured frame brands, including:
[Airlook](#) - [Altair](#) - [Anne Klein](#) - [bebe](#) - [Calvin Klein](#) - [Flexon](#) - [Genesis](#) - [Joseph Abboud](#) - [MarcheNYC](#) - [Sight for Students](#) - [Sunlites](#) - [Tommy Bahama](#) - [X Games](#)

Through The Hayes Optometry INC

Contact:
529 Hayes St
San Francisco, CA 94102
(415) 553-8186

Special Offers
[Available at this Location](#)

Hours
Tue - Thu 11:00 - 7:00
Fri - Sat 10:00 - 6:00
Sun 12:00 - 5:00

Distance
0.38 miles
[View Map](#)

FULL PRACTICE INFO



VSP Savings Statement

BENEFITS & CLAIMS FIND A DOCTOR GLASSES, CONTACTS & LASIK SPECIAL OFFERS EYE HEALTH MY ACCOUNT

PRINT

BACK TO VSP SAVINGS STATEMENT

VSP® Savings Statement for [REDACTED]

You get the best value from your VSP benefit when you see a VSP doctor. Here's how much you saved.

Doctor: [REDACTED] Authorization: [REDACTED]
 Patient Name: [REDACTED] Date of Service: [REDACTED]

	COST WITHOUT VSP	YOUR COST
Copay(s)		
• WellVision Exam®		
• Eyewear		\$10.00
WellVision Exam®	\$140.00	
Glasses		
• Lenses	\$139.00	
• Frame	\$389.00	\$103.20
• Lens Enhancements	\$572.00	\$245.00
• Anti-Reflective Coating		
• Progressive Multifocals		
• Progressive Bifocals		
• Photochromic Lenses		
• Photochromic Fully Covered		
Contacts		
• Contact Lens Evaluation		
• Lenses		
Total Cost for Services	\$1,240.00	\$358.20
	(Without coverage)	(With coverage)
Your Savings with VSP®: \$881.80		

You may have received extra savings from your doctor, so this may not match the statement the doctor gave you.



Member Vision Card

MEMBERS
BENEFITS & CLAIMS
FIND A DOCTOR
GLASSES, CONTACTS & LASIK
SPECIAL OFFERS
EYE HEALTH

HOW TO USE MY BENEFITS

BENEFITS WITH VSP NETWORK PROVIDERS

BENEFITS WITH OUT-OF-NETWORK PROVIDERS


CLAIMS & REIMBURSEMENT

MEMBER VISION CARD

Member Vision Card

Your card is a summary of your benefits and includes information to help you manage your vision. It's only available for the primary subscriber and is not required to receive services.

Print and save this card for future reference, or for a paper-friendly view, you can access the card at vsp.com from your smartphone.



Using your VSP® benefit is easy.


- Find the eye care provider who's right for you. To find a VSP provider, visit vsp.com or call **800.877.7195**.
- Review your benefit information at vsp.com before your appointment.
- At your appointment, tell them you have VSP!

My eye care provider: _____

Phone: _____

This card isn't required for service and doesn't guarantee benefit eligibility. It's for use by VSP members. In the event of a conflict between this information and your organization's contract with VSP, the terms of the contract will prevail. Utah members, your VSP coverage is provided by Vision Service Insurance Plan Company and is regulated by the State of Utah Insurance Division.

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Member: Jane Doe
Coverage Type: Member Only
Doctor Network: VSP Signature
Copays: \$25.00

For more about your coverage, visit vsp.com or call 800.877.7195. 08/14/2015

<p>ABOUT VSP</p> <p>Careers</p> <p>Become a VSP Provider</p> <p>Outreach</p> <p>Newsroom</p>	<p>FAQS</p> <p>Claims / Reimbursement</p> <p>Benefits & Eligibility</p> <p>Log In / Registration</p> <p>VSP Network Providers</p>	<p>CONTACT US</p> <p>Call Member Services</p> <p>E-mail Member Services</p> <p>Member Grievance Form</p> <p>Legal</p>	<p>ABOUT THIS SITE</p> <p>Sitemap</p> <p>HIPAA Privacy Policy</p> <p>Terms of Service</p> <p>Patient Rights</p>	<p>RELATED SITES</p> <p>VSP Direct</p> <p>VSP Mobile Site</p> <p>VSP Global</p> <p>Eyeconic</p>	<p>SOCIAL MEDIA</p> <p>VSP Blog</p> <p>Facebook</p> <p>YouTube</p> <p>Twitter</p>
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©2015 Vision Service Plan. All rights reserved. [Choose a VSP Worldwide Site](#)



Eyecare Information

The screenshot shows a website interface for eyecare information. At the top, there is a navigation bar with tabs: MEMBERS, BENEFITS & CLAIMS, FIND A DOCTOR, GLASSES, CONTACTS & LASIK, SPECIAL OFFERS, and EYE HEALTH. Below this is a secondary navigation bar with icons and labels for Fashion & Beauty, Eye Exams, Common Eye Problems (highlighted), and Eye Diseases. The main content area features two article cards: 'A Brief Look at Correctable Vision Problems' and 'Keep Your Sight Sharp at Every Age'. Below these is a section titled 'Common Eye Problems' with a link to 'Combat Computer Vision Syndrome'. At the bottom, there is an 'EnVision' newsletter sign-up form with fields for First Name, Last Name, Email Address, and Zip Code, and a SUBMIT button. A blue arrow points from the sign-up form to the text below.

Sign up for EnVision newsletter



OON Claim Submission

vsp

LANCEA'S ACCOUNT | LOGOUT | ESPAÑOL

MEMBERS

BENEFITS & CLAIMS FIND A DOCTOR GLASSES, CONTACTS & LASIK SPECIAL OFFERS EYE HEALTH

HOW TO USE MY BENEFITS

BENEFITS WITH VSP NETWORK PROVIDERS

BENEFITS WITH OUT-OF-NETWORK PROVIDERS

CLAIMS & REIMBURSEMENT

MEMBER VISION CARD

Your Vision Benefits with Other Providers / Out-of-Network

Riley S Sponberg, you can choose to see the eye care provider who's right for you—a VSP doctor or any other provider. If you choose to see a provider other than a VSP doctor, your benefits may differ from the coverage you receive with a VSP doctor.

To continue, select a benefit:

VSP WellVision® Plan CONTINUE

If you have already visited an out-of-network provider, please [submit an out-of-network claim](#) to request reimbursement.

MEMBER VISION CARD

Exclusive VSP* members
Rebates & Special Offers

MORE THAN
\$2,500
IN SAVINGS

Learn More

Claims & Reimbursement

Member/Dependent: [dropdown]

PREVIOUS DOCTOR VISITS & SERVICES

SUBMIT AN OUT-OF-NETWORK CLAIM

If you've received eye care services from an out-of-network provider, you must submit a claim to request reimbursement.

To expedite the processing of your reimbursement, you have the option of attaching your receipt(s). You may attach multiple receipts for the same claim. If you have receipts for other claims, you must complete a separate claim form.

To submit a Claim request, you'll need the following:

1. Copies of the itemized receipts or statements that include:
 - Doctor name or office name
 - Name of Patient
 - Date of Service
 - Each service received and the amount paid
2. 5 to 10 minutes to complete the claim form.
3. After completing the claim form, you may attach your receipt(s) or print and mail copies of your Claim Form and receipt(s) to:
VSP
P.O. Box 997105
Sacramento, CA 95899-7105

Please Note: If you received services and/or products from different out-of-network providers, you must complete claim forms for each location. You typically have 12 months from the date of service to submit for reimbursement. Failure to submit your out-of-network claim within 12 months of the date of service may cause your claim request to be denied. Please allow up to 10 business days (plus mailing time to and from VSP) for us to process your reimbursement.

Questions? [View Claims & Reimbursement Help](#)

START NEW CLAIM



Claim Status

vsp. ACCOUNT | LOGOUT ESPAÑOL

MEMBERS
BENEFITS & CLAIMS FIND A DOCTOR GLASSES, CONTACTS & LASIK SPECIAL OFFERS EYE HEALTH

HOW TO USE MY BENEFITS
BENEFITS WITH VSP NETWORK PROVIDERS
BENEFITS WITH OUT-OF-NETWORK PROVIDERS
CLAIMS & REIMBURSEMENT
MEMBER VISION CARD

Claims & Reimbursement

Member/Dependent

PREVIOUS DOCTOR VISITS & SERVICES

[Verify your doctor accepts your plan](#)

DATE OF SERVICE	DOCTOR & OFFICE	DESCRIPTION	STATUS
VSP WellVision® Plan			
04/10/2014	EVERYTHING IN SIGHT OPTIC	You received an eye exam and glasses.	Paid

[Check out the \[eyeconic.com\]\(http://eyeconic.com\) eyewear store for a great selection of glasses, contacts and sunglasses.](#)

SUBMIT AN OUT OF NETWORK CLAIM



Create an Account on vsp.com

vsp LOGIN **CREATE AN ACCOUNT** ESPAÑOL

MEMBERS EMPLOYERS BROKERS

BENEFITS & CLAIMS FIND A DOCTOR GLASSES, CONTACTS & LASIK SPECIAL OFFERS EYE HEALTH BECOME A MEMBER

MEMBER REGISTRATION

To register for a vsp.com account, you must be a VSP member that is eligible for benefits. If you are in open enrollment, recently changed employers, or signed up for a VSP Individual Plan, your account may not be accessible until you are eligible for benefits.

Please select one of the following options for the primary member/subscriber. Your employer or health plan may use either your full Social Security Number or an ID assigned to you.

Why Register?
Register for instant access to your personal benefit information. Check out your coverage, find a doctor, see past visits and more.

Step 1: Please enter the primary member's full Social Security Number OR full Member ID:

Social Security Number
OR
 Member ID*

Step 2: Please enter the primary member's first and last name:

Member First Name*
Member Last Name*

Step 3: Please provide the Date of Birth of the primary member:

Member Date of Birth*
Month Day

CONTINUE

COMPLETE THE MEMBER REGISTRATION FORM

To register for vsp.com, please complete the following for:

REQUIRED INFORMATION:

Email Address* **Required field** Confirm Email Address*
EX: xxxxxxxx@xxxxx.xxx

Create User Name* **Required field**

Password* **Required field** Confirm Password*

OPTIONAL FIELDS:

Preferred Contact Information
How do you prefer to receive vision information? Email Phone Text

Email Address

Phone Number Cell Phone Number
Text and data charges may apply. Please check with your carrier.

Mailing Address

City State ZIP Code

Please check one
 Female
 Male

In compliance with California regulations, we enable our enrollees to indicate their language preferences.
 Are you a California resident?

Spoken Language Preference: Written Language Preference:
Select Spoken Language Select Written Language

Ethnicity: Race:
Select Ethnicity Select Race

Do you or does someone in your family wear prescription eyewear?
 Glasses
 Contact lenses
 Both
 Neither

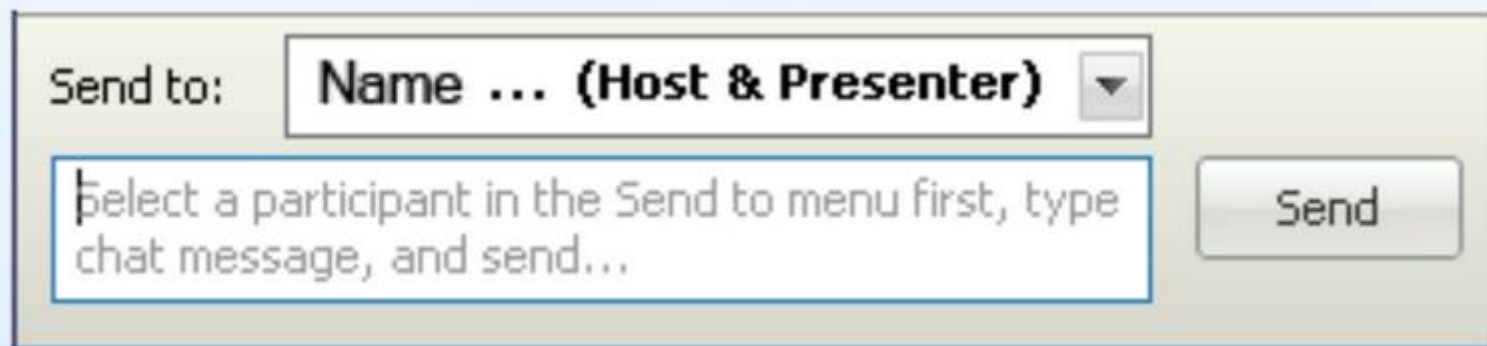
I'd like to receive exclusive savings and access the latest in eye health, wellness and eyewear trends.

CREATE MY ACCOUNT



THANK YOU!

**Please enter questions in the “chat”
box as below:**



Send to: **Name ... (Host & Presenter)** ▼

Select a participant in the Send to menu first, type chat message, and send...

Send

55



Vendor Contact Information

Highmark Blue Cross Blue Shield

- Medical Services
- www.highmarkbcbs.com
- 1.866.763.9471

Beacon Health Options (Non-Medicare Plan Participants)

- Mental Health Services
- www.achievesolutions.net/ucc
- 1.800.565.4788

Express Scripts

- Prescription Services
- www.express-scripts.com
- 1.800.939.3781 (actively working)
- 1.866.544.6963 (retirees)

United Concordia

- Dental Services
- www.ucci.com
- 1.866.851.7576

VSP

- Vision Services
- www.vsp.com
- 1.800.877.7195



Pension Boards Points of Contact

Frank Loiacono

Director, Health Plan Operations

floiacono@pbucc.org

212.729.2806

Jennifer Markewitz

Health Services Representative

jmarkewitz@pbucc.org

212.729.2876

Melissa Kubiak

Health Services Representative

mkubiak@pbucc.org

212.729.2898

Lisa Hutson

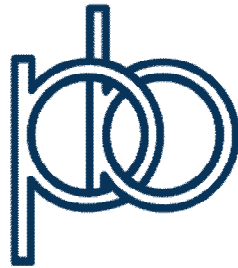
Health Services Representative

lhutson@pbucc.org

212.729.2878

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The Pension Boards

United Church of Christ, Inc.

475 Riverside Drive
Room 1020

New York, NY 10115-0059

p 800.642.6543 www.pbucc.org
f 212.729.2701 info@pbucc.org



Health Plan Operations



The Pension Boards
United Church of Christ, Inc.
Operating at the Intersection
of Faith and Finance